City of Atlanta Electronic Filing System
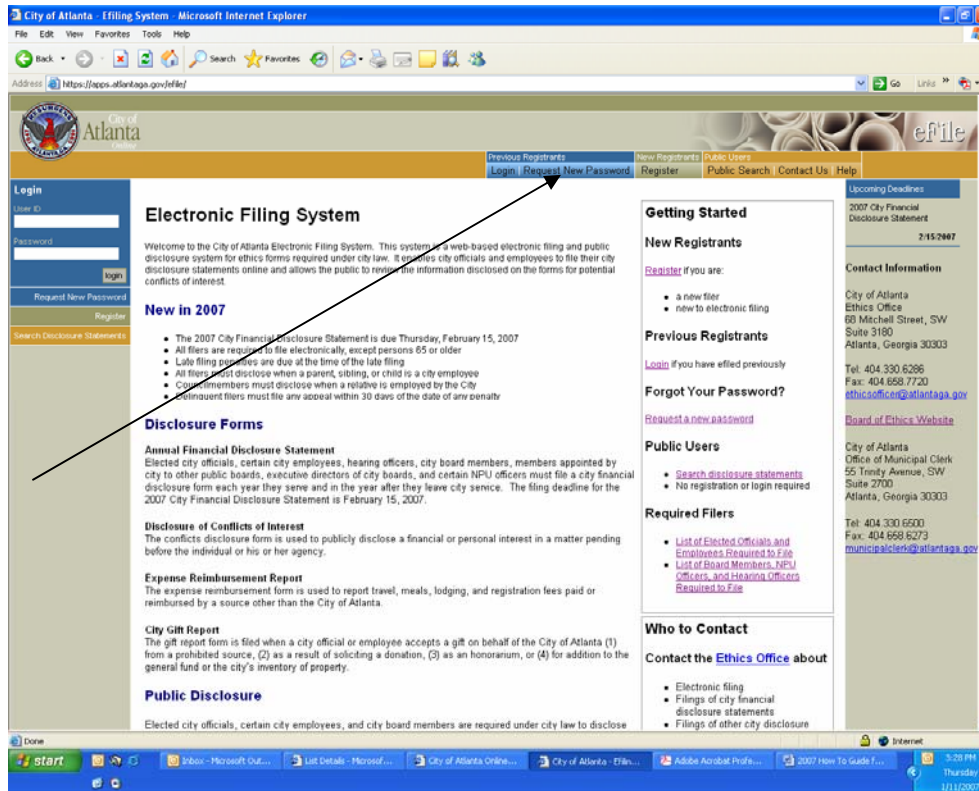## "How to" Instructions
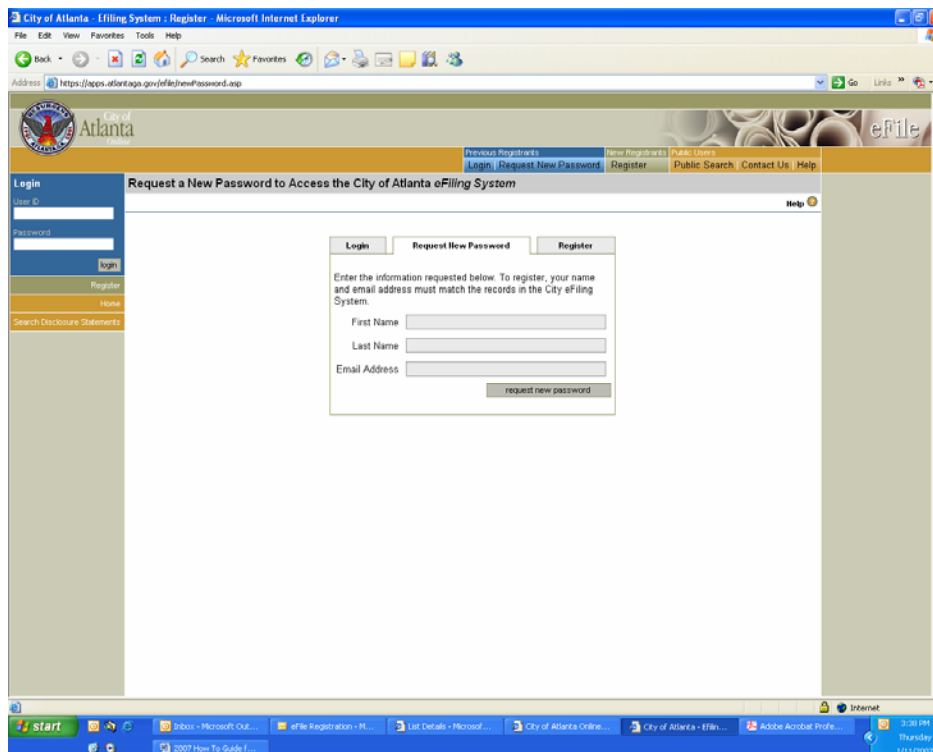
Request New Password

1. Go to the City eFiling System at https://apps.atlantaga.gov/efile

2. Click "Request New Password"

3. Enter your first name and last name as it appears on your mailing envelope or, if you are a city employee, your city paycheck; enter your email address.

4. Click "request new password"

5. If your information matches the records in the City's eFiling System, you will receive the Message "Password Successfully Reset"

6. An email will be sent to you with your new password and login instructions